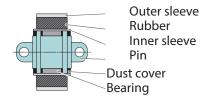


1. Function

Torque rod bushings are attached to both ends of torque rods to lessen the vibration and shock transmitted from the road surface to the chassis. The torque rods and bushings also fix the rear axle in place as well as transmit the driving torque, so they must be able to withstand inputs from a variety of directions.

2. Construction

The torque rod bushing consists of an iron outer sleeve and inner sleeve connected by a rubber piece, in which a pin is placed. (See Fig. 1)



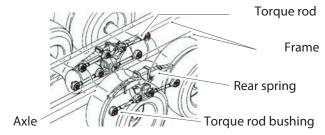


Fig. 1 Torque rod bush section

Fig. 2 Rear axle

Outer sleeve	This, along with the inner sleeve, holds the rubber piece in place.	
Rubber	This absorbs input from the road surface to reduce the stresses transmitted to the chassis.	
Inner sleeve	Holds the pin in place and supports it.	
Pin	This connects to the frame and axle.	
Dust cover	Keeps foreign material out to maintain the axle's function.	
Bearing	This absorbs the rotational input from the pin to reduce the stresses transmitted to the rubber piece.	

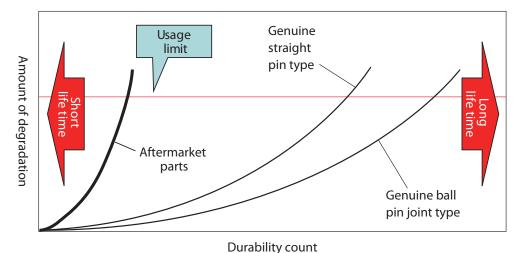
3. Types

Torque rod bushings come in the two types below.

Types	Images	Characteristics
Straight pin		The rubber piece reduces the stresses transmitted from the road surface to the chassis.
Ball pin joint		This type has a spherical attachment axle to reduce the load on the rubber piece even more so than with straight pin types. This type therefore has a longer life cycle.

4. Differences between genuine and aftermarket parts

Some aftermarket parts, while they may appear to be similar, may have shorter life cycle due to differences in the shapes of their bearings and/or the rubber material used.



Graph1. Approximated graph showing the life cycle of torque rod bushings

5. The importance of maintenance – replacement timing

Operating your vehicle without replacing a degraded torque rod bushing can lead to serious problems such as:

- (1) Snaking and rear swaying during lane changes ... Unstable steering.
- (2) Cracks in brackets or the frame due to degraded shock damping performance ... Serious accidents. As a general rule, torque rod bushings should be replaced if you notice thumping sounds during deceleration or when driving around curves.

When making replacements, make sure to replace all torque rod bushings on the vehicle, not just the one that has degraded.

6. Summary and points for increasing sales

- Torque rod bushings, along with rods, are critical parts because they not only securely connect the chassis and rear axle together but also transmit driving torque.
- Hino genuine torque rod bushings are parts that you can use with peace of mind since they provide the excellent performance and quality levels that are standard for Hino vehicles.



- Make sure to explain the effects on steering and the dangers involved if these are not promptly replaced.
- Also explain the extra costs and risks, such as accidents and down-times, that can result from improper servicing.